



## Providers and Alabama's One Health Record® Partnership for Improved Patient Care

Alabama HIMSS 2012 Fall Conference  
September 20, 2012  
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# Last Spring.....the plan was

- **April 2012** – One Health Record goes live. Jackson Hospital connects. HIE has DATA.
- **May 2012** - Baptist First and EAMC connects.
- **June 2012** – *Nextgen* and *SuccessEHS* customer base & UAB connects. FQHC's connectivity implementation begins. PCN integration begins. BCBSAL connects for patient/provider queries. Russell MC and Highland MC connects.
- **July/August/September 2012** – St. Vincent's Health System, Huntsville Hospital & Baptist Health System, expansion of Web accounts. *Medisys/Medconnect* customers connects.
- **Last quarter of 2012** – Children's Hospital (B'Ham). Possibly connecting to DoD and *CPSI* Community Hospital customer begin on-ramping.

# This Fall.....the status is

- **April 2012:** One Health Record® has the Medicaid data.
- **May 2012:** One Health Record® has the CHIP data.
- **June – July 2012:** Intensify the DIRECT outreach to Patient Care Networks, Community Hospitals in Scottsboro, Dadeville, and Mental Health providers.
- **August 2012 –** DIRECT outreach continues with CMHC's (Birmingham, Jasper, Troy) and Bullock Community Hospital. One Health Record® successfully completes NwHIN validation testing for federal Node certification. Ala-Fla Direct interstate exchange pilot successfully completed , expansion to continue in the SA/Panhandle area.
- **Sept – Oct 2012 –** Jackson Hospital and EAMC go live on One Health Record. Direct outreach continues. Vendor HIE/EHR pilots are identified for SuccessEHS (FQHC) and Allscripts (UAB Huntsville). Begin HIE on-ramping discussions with Huntsville Hospital and continue with UAB and Baptist (Montgomery).
- **January 2013-** Children's Hospital and a new NwHIN connection endpoint.

# So.....What is the plan now..

- Same as always...*Continue building the base..*
  1. One Health Record<sup>®</sup> recruitment and connectivity.
  2. EHR vendor interoperability discussions and pilot site determination.
  3. Expand geographical scope with connected Hospitals.
  4. Continue to work with ADPH and BCBS for PHI exchange and information availability.
  5. Expecting the connectivity participants to grow in both numbers and intensity in 2013.
  6. **Get engaged into the HIE adoption.**

# One Health Record<sup>®</sup> Exchange

- Robust Exchange – Queries for clinical summaries and claim information for a more complete patient history.
- Web accounts and Direct secure-messaging. Access to information and its better than faxing your information where you have the internet.
- Challenges for all.....[Exchange Adoption](#)

# WHAT is a Robust Exchange?

The utilization of the EHR to find, update, or create a clinical summary(CCD) and push it out to the HIE for the use by the patients care providers:

- A patient arrives for an annual check-up . During the visit the PCP opens and updates the patient's medical data using the **EHR**, and then discharges the patient.
- Upon discharge, the PCP signs the EHR, generates a **CCD**, and publishes the CCD to the **HIE** (One Health Record®).
- Two days later, patients enters the local Hospital ER for chest pain. The Hospital is connected to the HIE and searches the HIE for information. The HIE returns the **CCD** that was published two days ago. Reviews the CCD and proceeds with diagnosis and treatment.
- The patient goes home and is told to report back to his PCP in 2 days. Upon discharge, the Hospital updates the patient EHR, generates a CCD and publishes an updated CCD to One Health Record® .
- Two day later the patient returns to his PCP as instructed, PCP opens the **EHR**, the HIE query is done, and the PCP has the latest update of the patient's CCD, including the ER visit

# WHAT is DIRECT secure messaging?

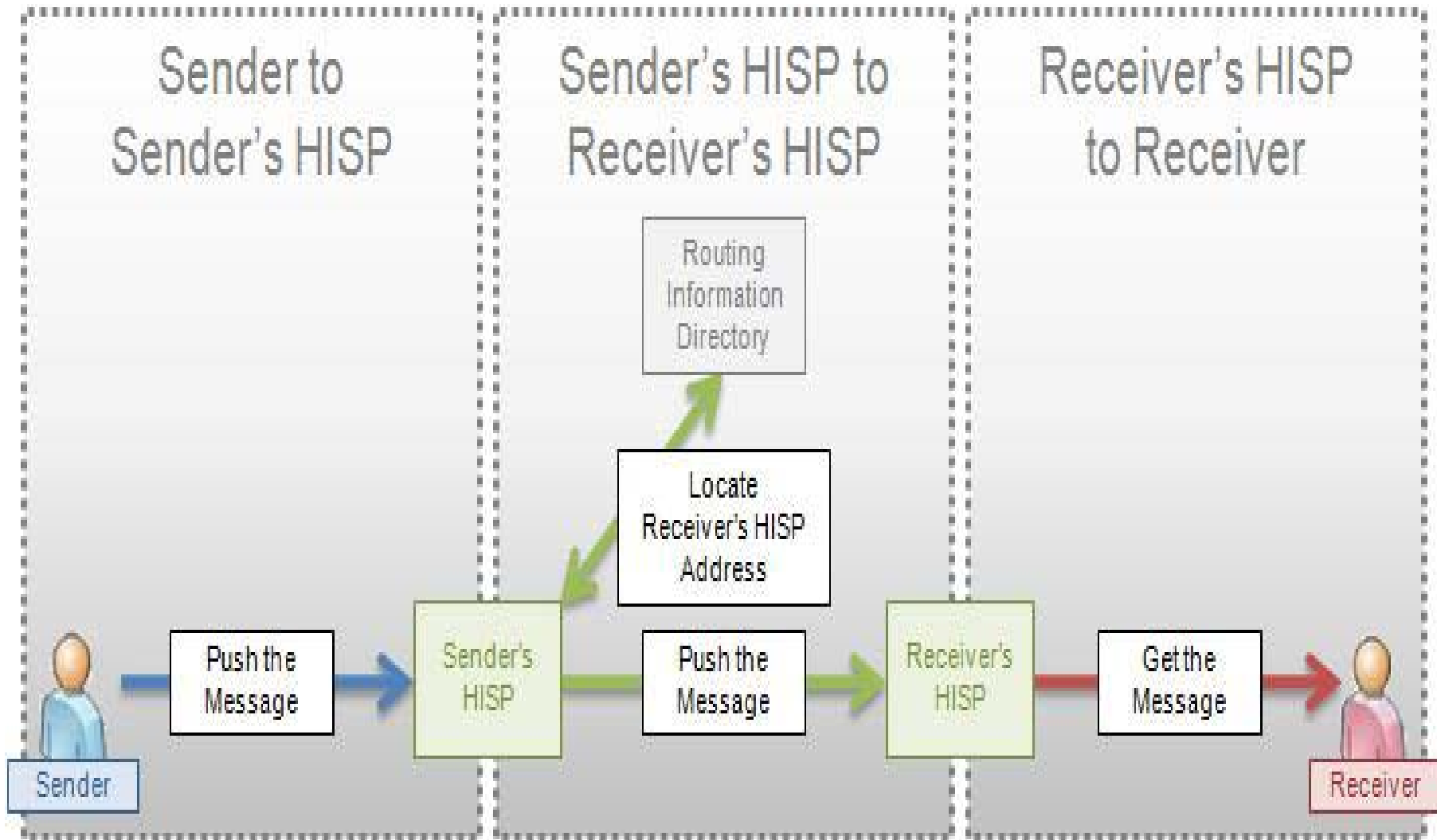
- What is DIRECT exchange?

The ability to send or “push” a secure health message across the internet to another trusted provider and your peers by using a Direct address.

[yourmd@onehealthrecord.alabama.gov](mailto:yourmd@onehealthrecord.alabama.gov).

- The “low rung” alternative for those providers without EMR/EHR’s or for those providers whose EMR/EHR systems are not capable of more Robust query exchange.
- A HISP provides the security and privacy components when you send the message. Alabama One Health Record serves as the HISP
- Best use case today: Referrals.
- Web portal Inbox, click to start a Direct message, grab an attachment, find recipient direct address and press send. (Some EHR apps can do this as well.
- Direct is better than any type of paper exchange.(Replace the fax!)

# DIRECT Exchange Abstract Model





# HOW ..... Providers & *One Health Record*<sup>®</sup> Integration

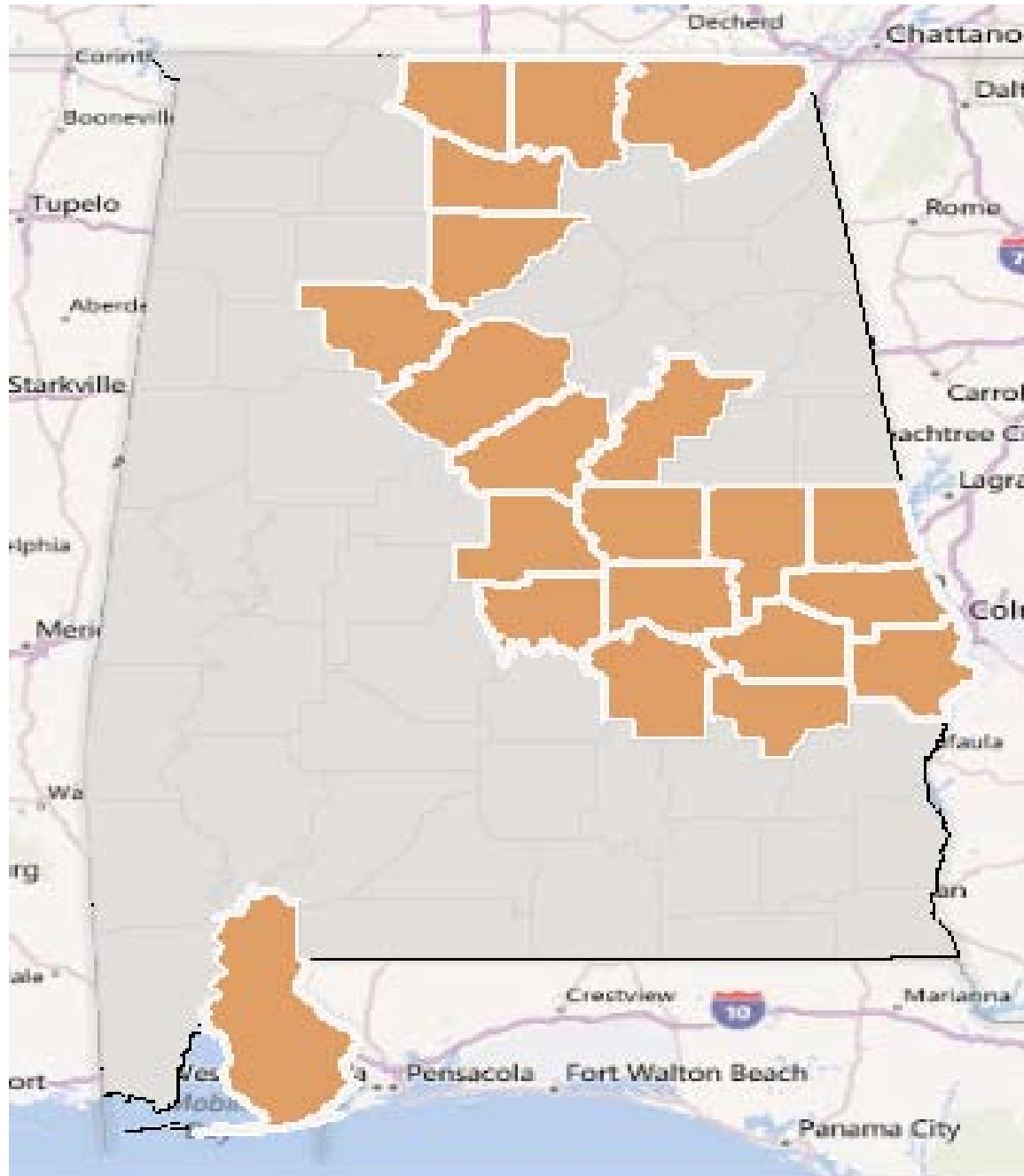
- EHR Connectivity (*Who are your EHR vendors?*)
- Set up Web accounts for all Care Network providers.
  - a. *Direct secure-messaging for PHI point-to-point PHI exchange (It beats the fax machine and it secure)*
  - b. *Include all your network providers and identify other professionals outside your networks for PHI exchange end points. (for example, DME providers)*

# HOW.....Next steps.....

1. Must review the One Health Record Policies and Procedures.
2. Sign and Return the following documents:
  - a. One Health Record Participation Agreement
  - b. One Health Record BA Agreement
  - c. Qualified Services Organization Agreement (QSOA) (42 CFR part II for sensitive data)
3. Receive System Administrator Training for Web account and Direct secure messaging and a site visit for a face-to-face follow up.

# Best place to start.....

- Contact the *One Health Record*<sup>®</sup> Office:
  1. [www.onehealthrecord.alabama.gov](http://www.onehealthrecord.alabama.gov)
  2. Click on the “Click Here” link under the Contact US section of the front page. E-mail or call us. (**We prefer an e-mail. We will need the email to send out your HIE documents and training invites.**)
  3. Local meetings with the Providers and Provider Groups.



# QUESTIONS?

## Contact Information

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One Health Record Office

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Phone: (334) 353-4121

*We still need your e-mail if you call us.*